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32 / 64 Bit Mac Linux Android Vorteile große Spiele-Auswahl Games können mit Familie geteilt werden teils Spiele-Schnäppchen im Shop Nachteile Online-Zwang, um Spiele zu spielen Alle Änderungen und Neuerungen, die der aktuelle Infos zu
Neuerscheinungen und Updates und ermöglicht den Download von Spielen über die Online-Vertriebsplattform. Mit dem kostenlosen Desktop-Client können Sie PC-Spiele herunterladen, die über die Internet-Vertriebsplattform. Mit dem kostenlosen Desktop-Client können Sie PC-Spiele herunterladen, die über die Online-Vertriebsplattform.
Installation solcher Spiele. Darüber hinaus holen Sie sich mit Steam eine Informationsplattform auf den Rechner, die Sie mit allen Neuigkeiten rund um die Game-Welt versorgt. Neuerscheinungen werden Updates bereits installierter Spiele veröffentlicht,
installiert Steam diese auf Wunsch automatisch. Desweiteren überprüft die Software die auf Ihrer Festplatte liegenden Spieldaten und analysiert Sie auf Fehler. Unerwünscht vorgenommene Änderungen können Sie per Backup-Funktion rückgängig machen. Für den Austausch von Erfahrungswerten oder einfach nur zum Plaudern steht dem User
auch eine Steam-Community zur freien Verfügung. Eine Chat-Funktion sorgt für flüssige Verständigung. Seit einiger Zeit ist die Spiele Broadcasten. Steam bietet damit eine Alternative zu Twitch & Co. Außerdem
lässt sich nun eine nützliche FPS-Anzeige in Ihre Spiele integrieren. Ist Steam legal? Die Spieleplattform Steam ist vollständig legal und vertrauenswürdig. Kaufen Sie einen Titel bei Steam legal? Die Spieleplattform Steam ist vollständig legal und vertrauenswürdig. Kaufen Sie einen Titel bei Steam legal? Die Spieleplattform Steam ist vollständig legal und vertrauenswürdig.
kostenlos? Die Nutzung von Steam ist grundsätzlich kostenlosen Spielen auch kostenlosen Spielen auch kostenpflichtige Titel zum Download. Eine detaillierte Erklärung zu diesem Thema finden Sie auch in unserem CHIP-Praxistipp. Was braucht man für Steam? Steam ist ein digitaler Einkaufsmarkt für Videospiele. Um die Spieleplattform
nutzen zu können, müssen Sie zunächst den kostenlosen Steam-Client auf Ihrem Gerät installieren. Anschließend erstellen Sie einen kostenpflichtigen Titel installieren, müssen Sie außerdem noch eine Zahlungsmethode hinterlegen. Was ist ein Steam Account? Um Steam
nutzen zu können benötigen Sie einen kostenlosen Steam-Account. Laden Sie sich nun mit Ihrem Account kostenpflichtige Spiele herunter, sind diese dauerhaft an das von Ihnen genutzte Konto gebunden. Was Sie beim Kauf von Steam-Account kostenpflichtige Spiele herunter, sind diese dauerhaft an das von Ihnen genutzte Konto gebunden. Was Sie beim Kauf von Steam-Account kostenpflichtige Spiele herunter, sind diese dauerhaft an das von Ihnen genutzte Konto gebunden. Was Sie beim Kauf von Steam-Account kostenpflichtige Spiele herunter, sind diese dauerhaft an das von Ihnen genutzte Konto gebunden. Was Sie beim Kauf von Steam-Account kostenpflichtige Spiele herunter, sind diese dauerhaft an das von Ihnen genutzte Konto gebunden. Was Sie beim Kauf von Steam-Account kostenpflichtige Spiele herunter, sind diese dauerhaft an das von Ihnen genutzte Konto gebunden. Was Sie beim Kauf von Steam-Account kostenpflichtige Spiele herunter, sind diese dauerhaft an das von Ihnen genutzte Konto gebunden.
der mittlerweile sehr verbreitet und geschätzt ist. Über 125 Millionen angemeldete Nutzer sprechen eine deutliche Sprache. Einige Spiele (etwa Half-Life oder Counter-Strike) werden exklusiv über das Steam-Netzwerk zum Download angeboten. Um an solche Games zu kommen, ist der Download dieser Applikation Voraussetzung. Michael Humpa
CHIP Software-Redaktion Mit dem EA-Dienst Origin lassen sich Games von Electronic Arts und deren Partnern online kaufen. Community-Funktionen inklusive. Zum Download Wer beliebte Spiele wie Fortnite oder Unreal Tournament und regelmäßige Gratis-Vollversionen zocken möchte, braucht den "Epic Games Launcher". Zum Download Mit
Ubisoft Connect, ehemals als Uplay PC bekannt, bietet Ubisoft eine Konkurrenz-Plattform zu Steam an. Zum Download Mit der kostenlosen Battle.net App") von Blizzard kaufen, installieren hier klicken Steam-Support Sprechen Sie
mit Freunden oder Gruppen per Text oder Sprachchat, ohne Steam zu verlassen. Videos, Tweets, GIFs und mehr werden unterstützt. Seien Sie achtsam bei der Anwendung. Mehr erfahren Page 2 Meet new people, join groups, form clans, chat in-game and more! With over 100 million potential friends (or enemies), the fun never stops. Page 3 Live
you've played more games. Still looking for more? Check out a random game. We don't have any recommendations to show you here. This might be an error, or it might be an error or 
join groups, form clans, chat in-game and more! With over 100 million potential friends (or enemies), the fun never stops. Page 6 You can request a refund for nearly any purchase on Steam—for any reason. Maybe your PC doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just
didn't like it. It doesn't matter. Valve will, upon request via help.steampowered.com, issue a refund for any reason, if the request is made within the required return period, and, in the case of games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund rules we've described, you can
ask for a refund anyway and we'll take a look. Consumers in some jurisdictions may have additional rights to a refund in Steam Wallet funds or through the same payment method you used to make the
purchase. If, for any reason, Steam is unable to issue a refund via your initial payment method, your Steam in your country may not support refunding a purchase back to the original payment method. Click here for a full list.) The Steam refund offer, within two
weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam store content usable within another game or software application, "DLC") DLC purchased from the Steam store
is refundable within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels
up a game character). These exceptions will be clearly marked as nonrefundable on the Store page prior to purchases. Refunds on In-game purchases steam will offer refund for in-game item has not been consumed, modified or transferred. Third-
party developers will have the option to enable refunds for in-game items on these terms. Steam will tell you at the time of purchase if the game developer has opted to offer refunds on the in-game item you are buying. Otherwise, in-game purchases in non-Valve games are not refundable through Steam. Refunds on Titles Purchased Prior to Release
Date When you purchase a title on Steam prior to the release date, the two-hour playtime limit for refunds will not start until the release date. For example, if you purchase a game that is in Early Access or Advanced Access, any playtime will count against the two-hour refund limit.
If you pre-purchase a title which is not playable prior to the release date, you can request a refund for Steam Wallet funds within fourteen days of purchase if they
were purchased on Steam and if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial
purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription at any time
by going to your account details. Once cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund Policy, you may request a
refund for Steam hardware and accessories purchased via Steam. Refunds on Bundles You can receive a full refund for any bundle have been transferred, and if the combined usage time for all items in the bundle is less than two hours. If a bundle includes an in-game item or
DLC that is not refundable, Steam will tell you if the whole bundle is refundable during check-out. Purchases made outside of Steam Valve cannot provide refundable during check-out. Purchases made outside of Steam Valve cannot provide refundable during check-out. Purchases made outside of Steam Valve Control of Steam Va
on a game, you lose the right to refund that game. Video Content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in a bundle with other (non-video) refundable content. Refunds on Gifts Unredeemed gifts may be refunded within the standard 14-day/two-hour refund
period. Redeemed gifts may be refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchase the gift will be returned to the original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam customers, click here. Abuse Refunds are designed to remove the risk
from purchasing titles on Steam—not as a way to get free games. If it appears to us that you are abusing refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund or get other assistance
with your Steam purchases at help.steampowered.com. Last updated 23 April, 2024 Page 7 You can request a refund for nearly any purchase on Steam—for any reason. Maybe your PC doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve
will, upon request via help.steampowered.com, issue a refund for any reason, if the required return period, and, in the case of games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund rules we've described, you can ask for a refund anyway and we'll
take a look. Consumers in some jurisdictions may have additional rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase. If, for any reason, Steam is
unable to issue a refund via your initial payment method, your Steam Wallet will be credited the full amount. (Some payment method, available through Steam in your country may not support refunding a purchase and with less than
two hours of playtime, applies to games and software application, "DLC") DLC purchased from the Steam store is refundable within fourteen days of
purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up a game character). These
exceptions will be clearly marked as nonrefundable on the Store page prior to purchase. Refunds on In-game purchases Steam will offer refund for in-game purchases within any Valve-developed games within forty-eight hours of purchase. Refunds on In-game purchases within any Valve-developed games within forty-eight hours of purchases.
the option to enable refunds for in-game items on these terms. Steam will tell you at the time of purchase in non-Valve games are not refunds on the in-game items on these terms. Steam will tell you at the time of purchase in non-Valve games are not refunds on the in-game items on these terms. Steam will tell you at the time of purchase in non-Valve games are not refunds on the in-game items on these terms.
title on Steam prior to the release date, the two-hour playtime limit for refunds will apply (except for beta testing), but the 14-day period for refunds will not start until the release date. For example, if you purchase a title
which is not playable prior to the release date, you can request a refund at any time prior to release date. Steam Wallet Refunds You may request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and
if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or within 48 hours of
any automatic renewal. Content is considered used if any games within the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription at any time by going to your account details.
Once cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund Policy, you may request a refund for Steam hardware and
accessories purchased via Steam. Refunds on Bundles You can receive a full refund for any bundle purchased on the Steam Store, so long as none of the items in the bundle includes an in-game item or DLC that is not refundable, Steam
refund that game. Video Content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in a bundle with other (non-video) refundable content. Refunds on Gifts Unredeemed gifts may be
refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchaser, EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam customers, click here. Abuse Refunds are designed to remove the risk from purchasing titles on Steam -
not as a way to get free games. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund or get other assistance with your Steam purchases at
recommendations to show you here. This might be an error, or it might be an error or it might be an er
applicable laws for the protection of your privacy, including, without limitation, the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU
U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres the EU-U.S. Department of EU-U.S. Department 
Union in reliance on the EU-U.S. DPF and from the United Kingdom (and Gibraltar) in reliance on the EU-U.S. DPF. Valve has certified to the EU-U.S. DPF Principles) with regard to the processing of personal data received from
Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles and/or the Swis
about personal data ("Personal Data") below, we mean any information that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related
to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam
Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a) where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal
obligations that we are subject to (e.g. our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where
you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data determine and limit what Personal Data we collect and how we use it (section 3. below), who has access to it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below).
3. The Types and Sources of Data We Collect 3.1 Basic Account. During setup of your account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam User Account. During setup of your account, the account is
automatically assigned a number (the "Steam ID") that is later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to
purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide typical credit card number, expiration date and security code) to Valve, which Valve will process and transmit
to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication
with others on Steam, e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information you provide when you request information or support from us or purchase
Content and Services from us, including information necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client
and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your
process across our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services. "Content-Related Information" includes your Steam ID, as
 well as what is usually referred to as "game statistics". By game statistics we mean information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and
Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the
internet. Although most web browsers automatically accept cookies, the decision of whether to accept or not is yours. You may adjust your browser settings to prevent the reception of cookies, or to provide notification whenever a cookie is sent to you. You can manage the use of optional cookies by clicking on the "Cookies setting" page accessible via
the cookie banner displayed when you first visit our website and at any time through the Cookie Settings page available here. When you visit any of our services, our serv
collected under this section 3 so that content, products and services shown on the pages of the Steam client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the
processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have previously requested from Valve to your email address
or where you have given explicit consent. In such a case we may also use your collected information to customize such marketing messages as well as collect information on whether you opened such messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either
withdrawing the consent on the same page where you previously provided it or clicking the "unsubscribe" link provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection,
investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the minimum amount of time needed for this purpose. If the data indicates that a
Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure will compromise the mechanism through
which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or — where the applicable law provides for longer storage and retention period — for the storage and retention period required by
law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data
cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matches will be permanently anonymized. Please note that Valve is required
to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or your child is based, we will delete your Personal Data or respectively the Personal Data or your child without undue delay to the extent that
the collection and processing of the Personal Data was based on the withdrawn consent. If you exercise a right to object to the processing of your Personal Data that we processing of your Personal Data that we processing of your Personal Data was based on the withdrawn consent. If you exercise a right to object to the processing of your Personal Data that we processed for the purpose to which you objected without undue delay, unless another legal basis for processing and
retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data
with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third
party service providers that provide customer support services in connection with goods, Content and Services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the Principles for all onward transfers of
Personal Data from the EU, Switzerland, and the UK, including the provisions governing onward transfer liability. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and the identification of Steam content delivery
network services and game server services in connection with Steam. Our content delivery network providers enable the delivery of digital content to you, based on your geographic location. 5.4 We make certain data related to your Steam
User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have received a ban for cheating in
a multiplayer game. The accessibility of any additional info about you can be controlled through your Steam Community user profile page; data publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain
information from the Steamworks API directly relating to the game in question. Depending on which Steamworks services are implemented in the game it may also include leaderboard information, your progress in the game, achievements you have
completed, your multiplayer game matchmaking information in-game items and other information needed to operate the game and provide support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about you
through the Steamworks API such as your real name or your email address, any information you share about yourself on your public Steam Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forums and/or chat areas, where users can
exchange ideas and communicate with each other. When posting a message to a board, forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your will, please use the reporting function and
the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam User Account to an account to the degree allowed by your consent to
at the time. If the linking of the accounts requires the transmission of information about your person from Valve to a third party, you will be informed about it before the linking takes place and you will be given the opportunity to consent to the linking and the transmission of your information. The third party's use of your information will be subject to
the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other
territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To
allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at
and choose the menu items My Account -> Data Related to Your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in sections 8 and 10 below. As a visitor to the Steam Website without being logged in,
you can control Cookies through the process described in section 3.6 above. You can also contact Valve or its European Economic Area, United Kingdom or Switzerland you have the following rights in relation
to your Personal Data: 6.1 Right of Access. You have the right to access your Personal Data that we hold about you, i.e. the right to access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data through the Privacy
Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process
your Personal Data, we shall endeavor to ensure by implementing suitable measures that your Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to
 obtain deletion of Personal Data concerning you if the reason why we could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion via the Steam support page. You can also request the
deletion of your Steam user account via the Steam User Account, you will lose access to Steam User Account, you will lose access to Steam User Account and the possibility to access other services you are using the Steam User Account,
for. We allow you to restore your Steam User Account during a grace period of 30 (thirty) days from the moment you request deletion of your loss of your account credentials or due to hacking. During the suspension period, we will be able to
finalize financial and other activities that you may have initiated before sending the Steam User Account deletion request. After the grace period, Personal Data associated with your account, and therefore Personal Data deletion, is complicated. Namely, if
your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal
Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object to this processing. If you object we will no longer process your Personal Data
unless there are compelling and prevailing legitimate grounds for the processing as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to lodge a complaint at a supervisory authority. 6.5 Right to restriction of processing of your Personal Data You
have the right to obtain restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the
conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the
deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any other DPF mechanism or by your rights under this section, you have
in accordance with the requirements of Annex I to the DPF 🏶 the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children under this age. Where certain countries apply a higher age of
consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and Personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address
below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to
the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits to resolve DPF Principles-related complaints about our collection and use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the
Swiss-U.S. DPF should first contact Valve at: Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 EU representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex
England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwälte AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland As a US-based company that operates a worldwide gaming service, we
may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate
contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data
Industry-standard encryption Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the
UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits, free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioner to the Swiss-U.S. DPF, Valve commits, free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioner to the Swiss-U.S. DPF and the Swiss-U.S. DPF
Federal Data Protection and Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has
jurisdiction over Valve🗣 compliance with the EU-U.S. Data Privacy Framework (EU-U.S. DPF). 10. Additional Information for Users from California The CCPA grants California residents certain privacy rights regarding the Personal Data we collect.
 We are committed to respecting these rights and complying with the CCPA. The following explains these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to
 request deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your request to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives Californi
residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights
under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your Personal Data is through the Privacy Dashboard, as described in section 6.3 of this Privacy Policy. If you are unable to access or
delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you can also contact us with a request at questions@valvesoftware.com, however, before providing access to, or
deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request
from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories of Personal Data described in section 3 of this
Privacy Policy. The sources from which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February
14th, 2025 Page 10 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve
and its subsidiary TR Technical Inc. comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework (EU-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework (EU-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres to the EU-U.S. Department of Commerce that it adheres the EU-U.S. Department of EU
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Swiss-U.S. Data Privacy Framework Principles (Swiss-U.S. DPF Principles and/or the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles shall govern. To
learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit. 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personal Data") below.
to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers to which it relates. Valve may share anonymous
data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Data Valve collects and processes.
to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of Valve or a third party (e.g. the
interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data determine and limit what Personal Data we collect and how we use it (section 4 to it.), how long we store it (section 5 to it.).
below), who has access to it (section 5. below) and what rights and country of residence. You are also required to choose a user name
and a password. The provision of this information is necessary to register a Steam User Account, the account is automatically assigned a number (the "Steam ID") that is later used to reference your user account, the account is automatically assigned a number (the "Steam ID") that is later used to reference your user account.
use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you need to provide typical
credit card information (name, address, credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider for the same reasons. 3.3 Other
Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam, e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information that you post, comment or follow in any of our
Content and Services; Information sent through chat; Information you provide when you request information necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when
participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser
and device information, data collected through automated electronic interactions and applications to verify that you are not a bot and to optimize our services, we will track your process across our websites and applications to verify that you are not a bot and to optimize our services, we need to collect,
store and use various information about your activity in our Content and Services. "Content-Related Information about the device you are
using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to
improve the services we are offering, to improve marketing, analytics or website functionality. The use of Cookies, or to provide notification
whenever a cookie is sent to you. You can manage the use of optional cookies by clicking on the "Cookies setting" page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie setting page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie setting page accessible via the cookie setting page ac
is automatically assigned to the network your computer is part of. 3.7 Content Recommendations We may process information collected under this section 3 so that content, products and services shown on the pages of the Steam store and in update messages displayed when launching the Steam Client can be tailored to meet your needs and
populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam Client settings. Valve may send you marketing messages about
products and services that are similar to goods and services you have given explicit consent. In such a case we may also use your collected information to customize such marketing messages as well as collect information on whether you opened such messages and which links
in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent on the same page where you previously provided it or clicking the "unsubscribe" link provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email
setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on of such
Violations and stored only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data
stored for this purpose may not be disclosed to you if the disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or — where the
applicable law provides for longer storage and retention period — for the storage and retention period by law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal
requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matchmaking data and scores will not be deleted;
rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or of the Personal Data of your child is based, we will
delete your Personal Data or respectively the Personal Data of your child without undue delay to the extent that the collection and processing of your Personal Data, we will review your objection and delete your Personal Data that we
processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data we
collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data to the relevant third party subject to applicable laws,
the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is
necessary for performing customer support services. Valve complies with the Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including your IP address and the
identification of Steam content you wish to access) with our third party network providers enable the delivery network providers enable the delivery network providers and game server services in connection with Steam. Our content delivery network providers enable the delivery network providers that provide content delivery network providers enable the delivery network providers and game server services in connection with Steam. Our content delivery network providers that providers enable the delivery network providers enable the delivery network providers and game server services in connection with Steam.
that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have chosen to represent you
on Steam and your Avatar picture are accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you can be controlled through the
Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly relating to the game in question. Depending on which Steamworks services are
implemented in the game it may also include leaderboard information, your progress in the game, achievements you have completed, your multiplayer game matchmaking information on what Steamworks services a specific game has
implemented, please review its store page. While we do not knowingly share Personally Identifying Information you share about your real name or your real name or your real name or your real name or your share about your share a
make you identifiable. 5.5 The Steam community includes message to a board, forums and/or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk.
your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may collect and combine information you allowed
Valve to receive from a third party with information of your Steam User Account to the degree allowed by your consent at the time. If the linking of the accounts requires the transmission of information about your person from Valve to a third party, you will be informed about it before the linking takes place and you will be given the opportunity to
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consent to the linking and the transmission of your information. The third party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control
Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers
worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to
rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at and choose the menu items My Account -> Data Related to Your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with
questions or requests via the contact processes described in section 8. and 10 below. As a visitor to the Steam Website without being logged in, you can control Cookies through the process described in section 8. below to exercise your
rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right to require free of charge (i) information whether your Personal Data is
retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard.
of providing the information or communication or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data, we shall endeavor to ensure by implementing suitable measures that your Personal Data
is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data concerning you if the reason why we could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion. For individual items of
Personal Data please edit them through the Privacy Dashboard or request the deletion via the Steam support page. You can also request the deletion of your Steam user account, you will lose access to Steam services, including the Steam User Account, Subscriptions and
game-related information linked to the Steam User Account for. We allow you to restore your Steam User Account for. We allow you not to lose your
account by mistake, because of your loss of your account credentials or due to hacking. During the suspension period, we will be able to finalize financial and other activities that you may have initiated before sending the Steam User Account deletion request. After the grace period, Personal Data associated with your account will be deleted subject to
section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have
dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section
2.c) of this Privacy Policy, you have the right to object to this processing. If you object we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for the processing as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You
also have the right to lodge a complaint at a supervisory authority. 6.5 Right to restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data portability You have the right to receive your Personal Data in a
structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal
Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does
not resolve any claimed violations of the Principles by any other DPF mechanism or by your rights under this section, you have vin accordance with the requirements of Annex I to the DPF the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is
13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data associated with it collected. Valve encourages parents to instruct their children to
never give out personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at
and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, valve commits to resolve DPF Principles-related complaints
regarding our handling of personal data received in reliance on the EU-U.S. DPF and the Swiss-U.S. DPF and the Swi
Hamburg Germany UK representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland 9. Additional Information for Users
from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards,
and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things
Minimization of data collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard encryption Provision in force and approved by the European Commission and the UK ICO to safeguard
transfers Certification and participation in the DPF, set out in the DPF, set out in the DPF, set out in the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF and the Swiss-U.S. DPF and the Swiss-U.S. DPF and the Swiss-U.S. DPF and the EU-U.S. DPF
authorities (DPAs), the UK Information Commissioner solution Commissioner commissioner commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S.
DPF, and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve commission has jurisdiction over Valve. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve.
for Users from California The CCPA grants California residents certain privacy rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we
disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request to delete data may impact your use of the Steam service in some cases, and we may decline to delete
information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at
or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights under the CCPA. Exercising your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their
Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the
form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request at questions@valvesoftware.com, however of attorney, an
authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We
Collect. Over the preceding 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each
of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February 14th, 2025 Page 11 Meet new people, join groups, form clans, chat in-game and more! With over 100 million potential friends (or enemies), the fun never stops. Page 12 Valve respects the privacy of its online visitors and
customers of its products and services and complies with applicable laws for the European Union General Data Protection of your privacy, including, without limitation, the European Union General Data Protection of your privacy, including, without limitation, the European Union General Data Protection of your privacy, including, without limitation, the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. Data Privacy
Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. DPF, and the Eu-U.S. DPF Principles) with regard to the
processing of personal data received from the Eu-U.S. DPF and from the Eu-U.S. DPF and from the Eu-U.S. DPF and from the Eu-U.S. DPF Principles) with
regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles and/or the EU-U.S. DPF Principles and/or the Eu-U.S. DPF Principles and/or the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles and/or the Swiss-U
certification, please visit. 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data
 aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this
Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve Colle
and Services; b) where it is necessary for compliance with legal obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of valve or a third party (e.g. the interests of our other customers), except where such interests are overridden
by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below) and what rights and other control
mechanisms are available to you as a user (section 6. below). 3. The Types and Sources of Data We Collect 3.1 Basic Account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam
User Account. During setup of your account, the account is automatically assigned a number (the "Steam ID") that is later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and
Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide typical credit card information (name, address, credit card number, expiration date and
security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will process and transmit to the payment service provider for the same reasons. 3.3 Other Data Whenever you
explicitly provide it to us or send it as part of communication with others on Steam, e.g. in Steam Community Forums, chats, or when you provide when you provide feedback or other user generated content. This data includes: Information you provide when
you request information or support from us or purchase Content and Services from us, including information powers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g.
your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information through your general interactions and device information, data collected through automated electronic interactions and
application usage data. Likewise, we will track your process across our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services.
 "Content-Related Information" includes your Steam ID, as well as what is usually referred to as "game statistics". By game statistics we mean information about the device you are using, including what operating system you are using, device settings, unique device
identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analytics or website
functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, or to provide notification whenever a cookie is sent to you. You can manage the use of optional cookies by
clicking on the "Cookies setting" page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie Settings page available here. When you rist visit our services, our services
Recommendations We may process information collected under this section 3 so that content, products and services shown on the pages of the Steam Client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your
customer experience. You can prevent the processing of your data in this way by turning off the Steam store page and of Steam notifications in the "Interface" section of the Steam client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have previously
requested from Valve to your email address or where you have given explicit consent. In such a case we may also use your collected information to customize such messages and which links in their text you followed. You can opt out or withdraw your consent to receive
marketing emails at any time by either withdrawing the consent on the same page where you previously provided it or clicking the "unsubscribe" link provided in every marketing page. 3.8 Information Required to Detect Violations We collect certain data
that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations and stored only for the minimum amount of time needed for this purpose.
If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure will compromise
the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information is collected and processed or — where the applicable law provides for longer storage and retention period — for the storage and
retention period required by law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In
certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matchmaking data and scores will not be deleted; rather, your connection to these matches will be permanently anonymized.
Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or your child is based, we will delete your Personal Data or respectively the Personal Data of your child
without undue delay to the extent that the collection and processing of the Personal Data was based on the withdrawn consent. If you exercise a right to object to the processed for the purpose to which you objected without undue delay, unless
another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to each of the categories of Personal Data we collect as necessary for the following business purposes, 5.1 Valve and its
subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also
share your Personal Data with our third party service providers that provide customer support services in connection with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the
Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including your IP address and the identification of Steam content you wish to access) with our third party network
providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery network providers enable the delivery network services and game server services in connection with Steam. Our content delivery network providers enable the 
 make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Avatar picture are accessible this way, as well as
whether you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you can be controlled through your Steam Community user profile page; data publicly available on your profile page; data publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publicly available information, game
developers and publishers have access to certain information from the Steamworks API directly relating to the game in question. Depending on which Steamworks services are implemented in the game it may also include leaderboard information, your
progress in the game, achievements you have completed, your multiplayer game and provide support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share
Personally Identifying Information about you through the Steamworks API, including information that may make you identifiable. 5.5 The Steam community includes message boards
will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam User Account to an account to an account offered by a third party with information of your Steam User
Account to the degree allowed by your consent at the time. If the linking of the accounts requires the transmission of information about it before the linking takes place and you will be given the opportunity to consent to the linking and the transmission of your information. The third
party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area
 United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version
of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel
necessary. To access it, log into the Steam support page at and choose the menu items My Account -> Data Related to Your Steam Account. In most cases, you can access, was the contact processes described in sections 8 and 10
below. As a visitor to the Steam Website without being logged in, you can control Cookies through the process described in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area,
United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of Access. You have the right to access your Personal Data is retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You
can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication or taking the action requested)
or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data is accurate or incomplete, you can change the information you provided via
the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data concerning you if the reason why we could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion. For individual items of Personal Data please edit them through the Privacy Dashboard or request the
deletion via the Steam support page. You can also request the deletion of your Steam User Account, you will lose access to Steam user Account and the possibility to
access other services you are using the Steam User Account for. We allow you to restore your Steam User Account during a grace period of 30 (thirty) days from the moment you request deletion of your loss of your account to redentials or due to
therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account has a business relationship. In some cases, considering the
complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object to this
authority. 6.5 Right to restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions are t
and have the right to transmit those data to another controller under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection legislation is applicable to
you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties, 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any
other DPF mechanism or by your rights under this section, you have � in accordance with the requirements of Annex I to the DPF � the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from
children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8.
Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account ->
View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, valve commits to resolve DPF Principles-related complaints about our collection and use of your personal data received in
reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF and the Swiss-U.S. DPF should first contact Valve for data protection questions: Valve GmbH Att. Legal Alstertwiete 3 D-20099 Hamburg Germany UK representative for data
protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and
Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in
accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things: Minimization of data collection; in particular
the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation an
DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Information
Commissioner S Office (ICO) and the Gibraltar Regulatory Authority (GRA) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., and the Swiss-U.S. DPF. Links to
the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve®s compliance with the EU-U.S. DPF), the UK Extension to the EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF) and the Swiss-U.S. DPF and the Swiss-U.S. DPF).
grants California residents certain privacy rights regarding the Personal Data we collect. We are committed to respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data
Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal
Data. Finally, you have a right to not be discriminated against for exercising your Rights under the CCPA. Exercising your Rights under the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their Steam Account and associated Personal
Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a
request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your
behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we
have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the
random game. We don't have any recommendations to show you here. This might be an error, or it might be an error, or it might be that you don't have any playtime on record. You can hit refresh, or come back once you've played a game. Perhaps you'd like to check out a random game? Page 14 You can request a refund for nearly any purchase on Steam—for any reason.
Maybe your PC doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you be mistake; ma
title has been played for less than two hours. There are more details below, but even if you fall outside of the refund anyway and we'll take a look. Consumers in some jurisdictions may have additional rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your
purchase within a week of approval. You will receive the refund in Steam Wallet funds or through the same payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to make the purchase. If, for any reason, Steam is unable to issue a refund via your initial payment method, your Steam is unable to make the purchase. If, for any reason, Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method, your Steam is unable to issue a refund via your initial payment method y
country may not support refunding a purchase back to the original payment method. Click here for a full list.) The Steam refund offer, within two weeks of purchases and with less than two hours of playtime, applies to games and software applications on the Steam refund offer, within two weeks of purchases. Refunds work with other types of purchases.
on Downloadable Content(Steam store content usable within another game or software application, "DLC") DLC purchased from the Steam store is refundable within fourteen days of purchased, so long as the DLC has not been consumed, modified or
transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up a game character). These exceptions will be clearly marked as nonrefundable on the Store page prior to purchase. Refunds on In-game Purchases Steam will offer refund for in-game purchases
within any Valve-developed games within forty-eight hours of purchase, so long as the in-game items on these terms. Steam will tell you at the time of purchase if the game developer has opted to offer refunds on the in-
game item you are buying. Otherwise, in-game purchases in non-Valve games are not refundable through Steam. Refunds on Titles Purchased Prior to Release Date When you purchase a title on Steam prior to the release date, the two-hour playtime limit for refunds will apply (except for beta testing), but the 14-day period for refunds will not start
until the release date. For example, if you purchase a game that is in Early Access or Advanced Access, any playtime will count against the two-hour refund limit. If you pre-purchase a title which is not playable prior to the release date, you can request a refund at any time prior to release of that title, and the standard 14-day/two-hour refund period
will apply starting on the game's release date. Steam Wallet Refunds You may request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay
for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been played during the current billing cycle or if any benefits or
discounts included with the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end
of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund For any bundle purchased on the Steam Store, so long as none of the items in the
bundle have been transferred, and if the combined usage time for all items in the bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will tell you if the whole bundle is refundable, Steam will be a steam will
Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned by VAC (the Valve Anti-Cheat system) on a game, you lose the right to refund that game. Video content We are unable to offer refunds for video content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is the video is the video is the video content of the video content was a support of the video content of the video is the video content was a support of the video content of video content was a support of video is the v
in a bundle with other (non-video) refundable content. Refunds on Gifts Unredeemed gifts may be refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchase the gift will be returned to the original purchaser. EU Right of
Withdrawal For an explanation of how the EU right of withdrawal works for Steam customers, click here. Abuse Refunds are designed to remove the risk from purchasing them to you. We do not consider it abuse to request a refund
on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund or get other assistance with your Steam purchases at help.steampowered.com. Last updated 23 April, 2024 Page 15 Meet new people, join groups, form clans, chat in-game and more! With over 100 million potential
friends (or enemies), the fun never stops. Ein Account mit dieser E-Mail-Adresse existiert bereits Ihre E-Mail-Adresse existiert bereits mit einem anderen Steam-Account verwenden Account verwenden Meiner
Account wiederherstellen Wenn Sie möchten, können Sie einen neuen, separaten Steam-Account erstellen. Sie haben unsere E-Mail nicht erhalten? Erweitern Falls Sie keine E-Mail von uns erhalten haben, versuchen Sie in Ihren
Spam- und Papierkorbordnern nach einer E-Mail von "steampowered.com". Manchmal werden diese E-Mail-Anbietern fälschlicherweise als Spam markiert. Warten Sie ein paar Minuten. Manche E-Mail-Anbieter funktionieren einfach
nicht mit Steam. Wenn Sie unsere E-Mail immer noch nicht finden können, empfehlen wir Ihnen, eine andere E-Mail-Adresse zu verwenden. Klicken Sie hier, um Ihre E-Mail an , sobald Sie die Registrierung abschließen können. Page 2 Live Live Live Live
more games. Still looking for more? Check out a random game. We don't have any recommendations to show you here. This might be an error, or it might be an error, or it might be that you don't have any playtime on record. You can hit refresh, or come back once you've played a game. Perhaps you'd like to check out a random game? Page 4 Meet new people, join groups,
of personalized recommendations for you right now We can recommend some different titles once you've played more games. Still looking for more? Check out a random game. We don't have any playtime on record. You can hit refresh, or come back
once you've played a game. Perhaps you'd like to check out a random game? Page 7 You can request a refund for nearly any purchase on Steam—for any reason. Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will,
upon request via help.steampowered.com, issue a refund for any reason, if the request is made within the required return period, and, in the case of games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund rules we've described, you can ask for a refund anyway and we'll take a
look. Consumers in some jurisdictions may have additional rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase. If, for any reason, Steam is unable
to issue a refund via your initial payment method, your Steam Wallet will be credited the full amount. (Some payment method, vour Steam in your country may not support refunding a purchase and with less than two
hours of playtime, applies to games and software applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content usable within fourteen days of
purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up a game character). These
 exceptions will be clearly marked as nonrefundable on the Store page prior to purchase. Refunds on In-game Purchases Steam will offer refund for in-game item has not been consumed, modified or transferred. Third-party developers will have
title on Steam prior to the release date, the two-hour playtime limit for refunds will apply (except for beta testing), but the 14-day period for refunds will not start until the release date. For example, if you purchase a title
which is not playable prior to the release date, you can reguest a refund at any time prior to release date. Steam Wallet Refunds You may reguest a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and
if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or within 48 hours of
any automatic renewal. Content is considered used if any games within the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription at any time by going to your account details
Once cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund Policy, you may request a refund for Steam hardware and
accessories purchased via Steam. Refunds on Bundles You can receive a full refund for any bundle purchased on the Steam Store, so long as none of the items in the bundle includes an in-game item or DLC that is not refundable, Steam
will tell you if the whole bundle is refundable during check-out. Purchases Made Outside of Steam Valve cannot provide refunds for purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned by VAC (the Valve Anti-Cheat system) on a game, you lose the right to
refund that game. Video Content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in a bundle with other (non-video) refundable content. Refunds on Gifts Unredeemed gifts may be
refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchaser the gift will be returned to the original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam—
not as a way to get free games. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund or get other assistance with your Steam purchases at
help.steampowered.com. Last updated 23 April, 2024 Page 8 You can request a refund for nearly any purchase on Steam—for any reason. Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will, upon request via
help.steampowered.com, issue a refund for any reason, if the required return period, and, in the case of games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund anyway and we'll take a look. Consumers
in some jurisdictions may have additional rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your purchase within a week of approval. You will receive the refund in Steam Wallet funds or through the same payment method you used to make the purchase. If, for any reason, Steam is unable to issue a refund
via your initial payment method, your Steam Wallet will be credited the full amount. (Some payment methods available through Steam in your country may not support refunding a purchase and with less than two hours of playtime,
applies to games and software applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam store is refundable within fourteen days of purchase, and if the
underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up a game character). These exceptions will be clearly
marked as nonrefundable on the Store page prior to purchase. Refunds on In-game purchases within any Valve-developed games within forty-eight hours of purchase, so long as the in-game item has not been consumed, modified or transferred. Third-party developers will have the option to enable refunds
for in-game items on these terms. Steam will tell you at the time of purchase if the game developer has opted to offer refunds on the in-game item you are buying. Otherwise, in-game purchase a title on Steam prior to the
release date, the two-hour playtime limit for refunds will apply (except for beta testing), but the 14-day period for refunds will not start until the release date. For example, if you purchase a title which is not playable prior
to the release date, you can request a refund at any time prior to release of that title, and the standard 14-day/two-hour refund period will apply starting on the game's release date. Steam Wallet Refunds You may request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of
those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal.
Content is considered used if any games within the subscription have been played during the current billing cycle or if any benefits or discounts included with the subscription at any time by going to your account details. Once cancelled, your
subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Hardware Within the Applicable time frame and process identified in the Applicable time frame and the Applicable time frame 
Steam. Refunds on Bundles You can receive a full refund for any bundle purchased on the Steam Store, so long as none of the items in the bundle is less than two hours. If a bundle includes an in-game item or DLC that is not refundable, Steam will tell you if the whole
bundle is refundable during check-out. Purchases Made Outside of Steam Valve cannot provide refunds for purchases made outside of Steam Walve cannot provide refund that game. Video
Content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in a bundle within the standard 14-day/two-hour refund period. Redeemed gifts may be refunded under the same
conditions if the gift recipient initiates the refund. Funds used to purchase the gift will be returned to the original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam customers, click here. Abuse Refunds are designed to remove the risk from purchasing titles on Steam—not as a way to get free
games. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund or get other assistance with your Steam purchases at help.steampowered.com.
here. This might be an error, or it might be an error, or it might be that you don't have any playtime on record. You can hit refresh, or come back once you've played a game. Perhaps you'd like to check out a random game? Page 10 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for the protection of
your privacy, including, without limitation, the European Union General Data Protection Regulation ("CCPA"), the EU-U.S. DPF, and the EU-U.S. DPF, and the Swiss-U.S. Data
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and from the United Kingdom (and Gibraltar) in reliance on the EU-U.S. DPF. Valve has certified to the EU-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. DPF. Valve has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres to the Swiss-U.S. Department of Commerce that it adheres 
U.S. DPF. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles and/or the Eu-U.S. DPF Principle
below, we mean any information that can either itself identify you as an individual ("Personally Identifying Information.") or that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and
demographics of customers as a group or as individuals. Such anonymous data does not allow the identification of the customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why
Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a) where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations that we are subject to (e.g.
our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of valve or a third party (e.g. the interests and rights; or d) where you have given consent to it. These
reasons for collecting and processing Personal Data determine and limit what Personal Data deter
We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam User Account. During setup of your account, the account is automatically assigned a number
(the "Steam ID") that is later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for
Content and Services or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service
provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam,
e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information you provide when you request information or support from us or purchase Content and Services from
us, including information necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a
variety of information through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your process across our websites
and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services, we need to collect, store and use various information about your activity in our Content and Services. "Content-Related Information" includes your Steam ID, as well as what is usually
referred to as "game statistics". By game statistics we mean information about your games' preferences, progress in the games, playtime, as well as information about the device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies",
which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web
browsers automatically accept cookies, the decision of whether to accept or not is yours. You may adjust your browser settings to prevent the reception of cookies by clicking on the "Cookies setting" page accessible via the cookie banner displayed
when you first visit our website and at any time through the Cookie Settings page available here. When you visit any of our services, our serv
that content, products and services shown on the pages of the Steam store and in update messages displayed when launching the Steam Client can be tailored to meet your customer experience. You can prevent the processing of your data in this way by
turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have previously requested from Valve to your email address or where you have given explicit
consent. In such a case we may also use your collected information to customize such marketing messages as well as collect information on whether you opened such messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent on the same
page where you previously provided it or clicking the "unsubscribe" link provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud,
cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store
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the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosure will compromise the mechanism through which we detect, investigate and prevent such
Violations. 4. How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or — where the applicable law provides for longer storage and retention period — for the storage and retention period — for the storage and retention period is collected and processed or — where the applicable law provides for longer storage and retention period — for the sto
blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the
consistency of the gameplay experience or the Steam Community Market. For instance, matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory
commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or respectively the Personal Data or your child without undue delay to the extent that the collection and processing of the Personal Data
was based on the withdrawn consent. If you exercise a right to object to the processing of your Personal Data, we will review your objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law
requires us to retain the data. 5. Who Has Access to Data Walve does not sell Personal Data. However, we may share or provide access to each of the categories of Personal Data with each other and use it to the degree necessary to
achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party service providers that provide customer support
services in connection with goods, Content and Services distributed via Steam. Your Personal Data will be used in accordance with the Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK,
including the provisions governing onward transfer liability. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and the identification of Steam content you wish to access) with our third party network providers that provide content delivery network services and game server services in
connection with Steam. Our content delivery network providers enable the delivery of digital content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our
partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have received a ban for cheating in a multiplayer game. The accessibility of any
additional info about you can be controlled through your Steam Community user profile page; data publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly
relating to the users of the games they operate. This information includes as a minimum your ownership of the game in question. Depending on which Steamworks services are implemented in the game, achievements you have completed, your multiplayer game matchmaking
information, in-game items and other information needed to operate the game and provide support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about you through the Steamworks API such as your real
name or your email address, any information you share about yourself on your public Steam Profile can be accessed through the Steam works API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other.
When posting a message to a board, forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve
may allow you to link your Steam User Account to an account to fered by a third party. If you consent to link the accounts, Valve may collect and combine information you allowed Valve to receive from a third party with information you allowed Valve to receive from a third party with information of your Steam User Account to the degree allowed Valve to receive from a third party with information of your Steam User Account to the degree allowed by your consent at the time. If the linking of the accounts requires the
transmission of information about your person from Valve to a third party, you will be informed about it before the linking and the transmission of your information will be given the opportunity to consent to the linking and the transmission of your information. The third party's use of your information will be given the opportunity to consent to the linking and the transmission of your information.
you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in
relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection
rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at and choose the menu items My Account ->
Data Related to Your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in sections 8 and 10 below. As a visitor to the Steam Website without being logged in, you can control Cookies through the
process described in section 3.6 above. You can also contact Valve or its European representative through the contact info provided in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland your personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland your personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland your personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland your personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland your personal Data: 6.1 Right of the European Economic Area, United Kingdom or Switzerland your personal Data: 6.1 Right of the European Economic Area, Econ
Access. You have the right to access your Personal Data is retained, (ii) access to and/or (iii) duplicates of the Personal Data that we hold about you, i.e. the right to access to your Personal Data that we hold about you, i.e. the request affects therefore the request affects the request affects there is no control of the request affects affects the request affects affects affects the request affects affe
rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data, we shall
endeavor to ensure by implementing suitable measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data
concerning you if the reason why we could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion via the Steam support page. You can also request the deletion of your Steam user account
via the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions and game-related information linked to the Steam User Account, subscriptions are used to the Steam User Account (see access to the Steam User Account, subscriptions).
Steam User Account during a grace period of 30 (thirty) days from the moment you request deletion of your account. This functionality allows you not to lose your account by mistake, because of your account by mistake account by m
that you may have initiated before sending the Steam User Account deletion request. After the grace period, Personal Data associated with your account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business
relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended
but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object to this processing. If you object we will no longer process your Personal Data unless there are compelling
and prevailing legitimate grounds for the processing as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to obtain
restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to receive your Personal Data in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the conditions set out in article 18 of the GDPR.
20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Data available in structured HTML format through the Privacy Dat
Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any other DPF mechanism or by your rights under this section, you have • in accordance with the
requirements of Annex I to the DPF the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection
of Personal Data, Valve requires parental consent before a Steam User Account can be created and Personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any
request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the
Swiss-U.S. DPF, Valve commits to resolve DPF Principles-related complaints about our collection and use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal information. EU, UK and Swiss individuals with inquiries or complaints about our collection and use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal information.
contact Valve at: Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 EU representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss
representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwälte AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and U.
data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational
measures to ensure the confidentiality, security and integrity of user data in connection with its collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard encryption
Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S.
DPF and the Swiss-U.S. DPF, Valve commits, free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioner Soffice (ICO) and the Gibraltar Regulatory Authority (GRA) and the Swiss Federal Data Protection and
Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF, and the Swiss-U.S. DPF.
compliance with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF).
respecting these rights and complying with the CCPA. The following explains these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request deletion of
Personal Data that is in our possession, subject to certain exceptions. Please note that your request to delete data may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to
opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to not be discriminated against for exercising your rights under the CCPA.
Exercising Your Rights. The primary means of accessing, managing or deleting your Personal Data is through the Privacy Dashboard, as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through
the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity is a second to the form found at . To verify your identity is a second to the form found at . To verify your identity is a second to the form found at . To verify your identity is a second to the form found at . To verify your identity is a second to the form found at . To verify your identity is a second to the found at . To verify your identity is a second to the found at . To verify your identity is a second to the found at . To verify your identity is a second to the found at . To verify your identity is a second to the found at . 
Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make request from an agent, we will
require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources
from which we collect Personal Data, and the purposes for which we collect and process it, are described in section 5. Revision Date: February 14th, 2025 Page 11 Valve
respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR
Technical Inc. comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF), and the Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. DPF) as set forth by the U.S. DPF, and the Swiss-U.S. DPF, and the Swiss-U.S. DPF, and the Swiss-U.S. DPF) as set forth by the U.S. DPF, and the Swiss-U.S. DPF, and the Swiss-
Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the EU-U.S. DPF. Valve has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Data Privacy
 Framework Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data
 Privacy Framework (DPF) program, and to view our certification, please visit . 1. Definitions Wherever we talk about personally Identifying Information") or that can be connected to you indirectly by linking it to Personally Identifying
Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers to which it relates. Valve may share anonymous data, aggregated or not,
with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a) where it is necessary for the performance of our agreement with you to provide a full-featured
gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations the purposes of the legitimate and legal interests of Valve or a third party (e.g. the interests of our other
customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and how we use it (section 3. below), how long we store it (section 4. below), who has access
to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below). 3. The Types and Sources of Data We Collect 3.1 Basic Account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The
provision of this information is necessary to register a Steam User Account. During setup of your account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for
the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide typical credit card information
(name, address, credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data You Explicitly
Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam, e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information that you post, comment or follow in any of our Content and
Services; Information sent through chat; Information you provide when you request information or support from us or purchase Content and Services from us, including information providers; Information you provide to us when participating
in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites we collect a variety of information through your general interaction with the websites of the Steam Client and Websites we collect may include, but is not limited to, browser and device
information, data collected through automated electronic interactions and application usage data. Likewise, we will track your process across our websites and other Subscriptions In order to provide you with services, we need to collect, store and use
various information about your activity in our Content and Services. "Content and Services we mean information about the device you are using, including
 what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the
services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, or to provide notification whenever
cookie is sent to you. You can manage the use of optional cookies by clicking on the "Cookies setting" page accessible via the cookie Settings page available here. When you visit any of our services, our servers log your IP address, which is a number that is
automatically assigned to the network your computer is part of. 3.7 Content Recommendations We may process information collected under this section 3 so that content, products and services shown on the pages of the Steam store and in update messages displayed when launching the Steam Client can be tailored to meet your needs and populated
with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam Client settings. Valve may send you marketing messages about products
and services that are similar to goods and services you have previously requested from Valve to your email address or where you have given explicit consent. In such a case we may also use your collected information to customize such messages and which links in their
page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on of such
 Violations and stored only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data
stored for this purpose may not be disclosed to you if the disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and prevent such Violations.
applicable law provides for longer storage and retention period — for the storage and retention period by law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal
requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matchmaking data and scores will not be deleted;
rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or of the Personal Data of your child is based, we will
delete your Personal Data or respectively the Personal Data or respectively the Personal Data was based on the withdrawn consent. If you exercise a right to object to the processing of your Personal Data, we will review your objection and delete your Personal Data that we
processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data we
collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws
the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is
necessary for performing customer support services. Valve complies with the Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including your IP address and the
identification of Steam content you wish to access) with our third party network providers enable the delivery network providers enable the delivery network providers enable the delivery network providers that provide services and game server services in connection with Steam. Our content delivery network providers that provide services and game server services in connection with Steam.
that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have chosen to represent you
on Steam and your Avatar picture are accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you can be accessed automatically through the
Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly relating to the game in question. Depending on which Steamworks services are
implemented in the game it may also include leaderboard information, your progress in the game and provide support for it. For more information on what Steamworks services a specific game has
implemented, please review its store page. While we do not knowingly share Personally Identifying Information you share about yourself on your public Steam Profile can be accessed through the Steamworks API, including information that may
make you identifiable. 5.5 The Steam community includes message to a board, forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If
your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam Help site to request its removal. 5.6 Valve may collect and combine information you allowed
Valve to receive from a third party with information of your Steam User Account to the degree allowed by your consent at the time. If the linking of the accounts requires the transmission of information about your person from Valve to a third party, you will be informed about it before the linking takes place and you will be given the opportunity to
consent to the linking and the transmission of your information. The third party's use of your information will be subject to the third party's use of your information will be subject to the third party's use of your information will be subject to the third party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control
Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers
worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to
rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at and choose the menu items My Account -> Data Related to Your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with
questions or requests via the contact processes described in section 8. and 10 below. As a visitor to the Steam Website without being logged in, you can control Cookies through the processes described in section 8. below to exercise your
rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data that we hold about you, i.e. the right to require free of charge (i) information whether your Personal Data is
retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard. If the request affects the right to access to your Personal Data through the Privacy Dashboard.
of providing the information or communication or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data, we shall endeavor to ensure by implementing suitable measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data
is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data concerning you if the reason why we could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion. For individual items of
Personal Data please edit them through the Privacy Dashboard or request the deletion of your Steam user account, you will lose access to Steam support page. As a result of deletion of your Steam user account, you will lose access to Steam support page. As a result of deletion of your Steam user account, you will lose access to Steam support page. You can also request the deletion of your Steam user account, you will lose access to Steam support page.
game-related information linked to the Steam User Account and the possibility to access other services you are using the Steam User Account for. We allow you to restore your Steam User Account. This functionality allows you not to lose your
account by mistake, because of your loss of your account credentials or due to hacking. During the suspension period, we will be able to finalize financial and other activities that you may have initiated before sending the Steam User Account deletion request. After the grace period, Personal Data associated with your account will be deleted subject to
section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have
dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section
2.c) of this Privacy Policy, you have the right to object to this processing. If you object we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for the establishment, exercise or defense of legal claims. You
also have the right to lodge a complaint at a supervisory authority. 6.5 Right to restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data portability You have the right to receive your Personal Data in a
Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does
not resolve any claimed violations of the Principles by any other DPF mechanism or by your rights under this section, you have vin accordance with the requirements of Annex I to the DPF the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is
13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data associated with it collected. Valve encourages parents to instruct their children to
never give out personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at
and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, valve commits to resolve DPF Principles-related complaints
regarding our handling of personal data received in reliance on the EU-U.S. DPF and the EU-U.S. DPF and the EU-U.S. DPF and the EU-U.S. DPF and the Swiss-U.S. DPF and the Swiss-U.S. DPF and the EU-U.S. DPF and the EU-U.S. DPF and the EU-U.S. DPF and the Swiss-U.S. DPF and the EU-U.S. D
Hamburg Germany UK representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwälte AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users
from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards,
and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things:
Minimization of data collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard
authorities (DPAs), the UK Information Commissioner solution Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S.
DPF, and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve scompliance with the EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve scompliance with the EU-U.S. DPF).
for Users from California The CCPA grants California residents certain privacy rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we
disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your request deletion of Personal Data we collect, use, disclose, and we may decline to delete
information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at 12 months.
or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your rights under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your rights under the CCPA. Exercising Your Rights.
Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the
form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an
authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We
Collect. Over the preceding 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each
of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February 14th, 2025 Page 12 Meet new people, join groups, form clans, chat in-game and more! With over 100 million potential friends (or enemies), the fun never stops. Page 13 You can request a refund for nearly any purchase on Steam
—for any reason. Maybe your PC doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you bought a game by mistake;
games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund rules we've described, you can ask for a refund in circumstances where the game is faulty. You will be issued a full
refund of your purchase within a week of approval. You will receive the refund in Steam Wallet funds or through the same payment method, your Steam Wallet funds or through the same payment method, your steam Wallet funds or through the same payment method, your Steam Wallet funds or through the same payment method, your steam Wallet funds or through the same payment method, your steam Wallet funds or through the same payment method, your steam wallet funds or through the same payment method, your steam wallet funds or through the same payment method, your steam wallet funds or through the same payment method you used to make the purchase. If, for any reason, Steam wallet funds or through the same payment method you used to make the purchase wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or through the same payment method your steam wallet funds or the same payment method your steam wallet funds or the same payment method your steam wallet funds 
Steam in your country may not support refunding a purchase back to the original payment method. Click here for a full list.) The Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to games and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than two hours of playtime, applies to game and with less than 
purchases. Refunds on Downloadable Content (Steam store content usable within another game or software application, "DLC") DLC purchased from the Steam store is refundable within fourteen days of purchased, so long as the DLC has not been
consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up a game character). These exceptions will be clearly marked as nonrefundable on the Store page prior to purchase. Refunds on In-game Purchases Steam will offer refund for
in-game purchases within any Valve-developed games within forty-eight hours of purchase, so long as the in-game item has not been consumed, modified or transferred. Third-party developers will have the option to enable refunds for in-game items on these terms. Steam will tell you at the time of purchase if the game developer has opted to offer
refunds on the in-game item you are buying. Otherwise, in-game purchased Prior to Release Date When you purchase a title on Steam prior to the release date, the two-hour playtime limit for refunds will apply (except for beta testing), but the 14-day period for
refunds will not start until the release date. For example, if you purchase a game that is in Early Access, any playtime will count against the two-hour refund limit. If you pre-purchase a title which is not playable prior to the release date, you can request a refund at any time prior to release of that title, and the standard 14-day/two-
hour refund period will apply starting on the game's release date. Steam Wallet Refunds You may request a refund for Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly)
access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or wit
if any benefits or discounts included with the subscription have been used, consumed, modified or transferred. Please note that you can cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the
subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and accessories purchased via Steam. Refunds on Bundles You can receive a full refund for any bundle purchased on the Steam Store, so
long as none of the items in the bundle have been transferred, and if the combined usage time for all items in the bundle is refundable, Steam will tell you if the whole bundle is refundable during check-out. Purchases Made Outside of Steam Valve cannot provide refunds for
purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned by VAC (the Valve Anti-Cheat system) on a game, you lose the right to refund that game. Video Content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and
tutorials), unless the video is in a bundle with other (non-video) refundable content. Refunds on Gifts Unredeemed gifts may be refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchase the gift will be returned to the
original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam—not as a way to get free games. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not
consider it abuse to request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchases at help.steampowered.com. Last updated 23 April, 2024 Page 14 Meet new people, join groups, form clans, chat in-game and then immediately rebuying that title for the sale price.
more! With over 100 million potential friends (or enemies), the fun never stops. Page 15 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union
General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. DPF), the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce. Valve has certified to the
U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF and from the United Kingdom (and Gibraltar) in reliance on the EU-U.S. DPF. Valve has
certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with respect to the Swiss-U.S. DPF Principles (Swiss-U.S. DPF P
 and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit. 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personally Identifying the Data Privacy Framework (DPF) program, and to view our certification, please visit. 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personally Identifying the Data Privacy Framework (DPF) program, and to view our certification, please visit.
Information") or that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data does not allow the identification
of the customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a)
where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations that we are subject to (e.g. our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of
the legitimate and legal interests of Valve or a third party (e.g. the interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and
how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below). 3. The Types and Sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and
country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam ID") that is later used to reference your user account without directly exposing Personally
Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide payment data to Valve to enable
the transaction. If you pay by credit card, you need to provide typical credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data
from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam Community Forums, chats, or when you provide feedback or other user generated content. This data
includes: Information that you post, comment or follow in any of our Content and Services; Information you provide when you request information necessary to process your orders with the relevant payment merchant or, in case of
physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by
Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and
other Subscriptions In order to provide you with services, we need to collect, store and use various information about your games' preferences,
progress in the games, playtime, as well as information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags
and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision of whether to accept or not is yours. You may adjust
vour browser settings to prevent the reception of cookies, or to provide notification whenever a cookie is sent to you. You can manage the use of optional cookies by clicking on the "Cookies setting" page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie Settings page available here. When
you visit any of our services, our services, our services shown on the pages of the Steam store and in update messages
displayed when launching the Steam Client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface"
section of the Steam Client settings. Valve may send you marketing messages about products and services you have given explicit consent. In such a case we may also use your collected information to customize such marketing messages as
well as collect information on whether you opened such messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent to receive marketing emails.
Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the
purposes of detection, investigation, prevention and, where applicable, acting on of such Violations and stored only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of
limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to
fulfil the purposes for which the information is collected and processed or — where the applicable law. In particular: If you terminate your Steam
User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you
have played that affect other players' matchmaking data and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a
processing of your Personal Data or your child is based, we will delete your Personal Data or respectively the Personal Data or your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and processing of your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the collection and your child without undue delay to the extent that the exte
Personal Data, we will review your objection and delete your Personal Data that we processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data.
However, we may share or provide access to each of the categories of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or
merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party service providers that provide customer support services in connection with goods, Content and Services distributed via Steam. Your
Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the Principles for all onward transfer liability. 5.3 In accordance with internet
standards, we may also share certain information (including your IP address and the identification of Steam content delivery network providers that provide content delivery network providers enable the delivery of digital content
you have requested, e.g. when using Steam, by using a system of distributed servers that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by guerying your
Steam ID. At a minimum, the public persona name you have chosen to represent you on Steam and your Avatar picture are accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessible this way, as well as whether you have received a ban for cheating in a multiplayer game.
publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publishers have access to certain information from the Steamworks API. In addition to the publishers have access to certain information from the Steamworks API.
ownership of the game in question. Depending on which Steamworks services are implemented in the game and provide leaderboard information, your progress in the game it may also include leaderboard information, your progress in the game and provide
support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about your public Steam
Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forums and/or chat areas, where users can exchange ideas and community includes message boards, forums and/or chat areas, where users can exchange ideas and community includes message boards, forums and/or chat areas, where users can exchange ideas and community includes message boards, forums and/or chat areas, where users can exchange ideas and community includes message boards, forums and/or chat areas, where users can exchange ideas and community includes message boards, forums and/or chat areas, where users can exchange ideas and community includes message boards.
being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam User Account to an account offered by a third party. If you
consent to link the accounts, Valve may collect and combine information you allowed Valve to receive from a third party, you will be
informed about it before the linking takes place and you will be given the opportunity to consent to the linking and the transmission of your information. The third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws
and regulations that reguire us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory
rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page
(the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam Account. In most cases, you can access, manage, or delete
Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in section 3.6 above. You can also contact Valve or its European
representative through the contact info provided in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the right to access your Personal Data that we hold about you, i.e.
the right to require free of charge (i) information whether your Personal Data is retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data retained or excessive, we reserve
the right to charge a reasonable fee (taking into account the administrative costs of providing the information or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data is
accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure.
exist anymore or if there is another legal ground for its deletion. For individual items of Personal Data please edit them through the Privacy Dashboard or request the deletion of your Steam user account via the Steam support page. As a result of deleting your Steam User Account, you will
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lose access to Steam services, including the Steam User Account, Subscriptions and game-related information linked to the Steam User Account for. We allow you to restore your Steam User Account during a grace period of 30 (thirty) days from the moment you request

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deletion of your Steam User Account. This functionality allows you not to lose your account by mistake, because of your account deletion request. After the
grace period, Personal Data associated with your account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete
your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal
Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object we will no longer processing as described in Article 21 of the GDPR; in particular
if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to lodge a complaint at a supervisory authority. 6.5 Right to restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6
Right to Personal Data portability You have the right to receive your Personal Data in a structured, commonly used and machine-readable format through the
Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January
1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any other DPF we the possibility to invoke binding arbitration before the EU-U.S.
Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and
Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only
way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account -> View Account to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, valve commits to resolve DPF Principles-related complaints about our collection and
use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. D
representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwälte
AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we
take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its
collection, processing and transfer. Measures we have taken include, among other things: Minimization of data collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard encryption Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their
version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification in the DPF, set out in the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension in the DPF, set out in the DPF, the UK Extension to the EU-U.S. DPF, the UK Extension and the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension and the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension and the EU-U.S. DPF, the UK Extension to the EU-U.S. 
comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of
personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF., and the Swiss-U.S. DPF., the UK Extension to the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF.
and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF). 10. Additional Information for Users from California residents certain privacy rights and complying with the CCPA. The following explains these rights and Valve's practices
with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request that we disclose to you what Personal Data that is in our possession, subject to certain exceptions. Please note that your request to delete data
may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not
done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal Data is through the
Privacy Dashboard, as described in section 6.3 of this Policy. Customers may also delete their Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at
To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership"
process described at . You may designate, in writing or through a power of attorney, an authorized agent to make request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your
 identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collect Personal Data, and the purposes for which we collect and process it, are described in sections
for you right now We can recommend some different titles once you've played more games. Still looking for more? Check out a random game. We don't have any playtime on recommendations to show you here. This might be an error, or it might be an error, or it might be that you don't have any playtime on recommendations to show you here. This might be an error, or it might be that you don't have any playtime on recommendations to show you here. This might be an error, or it might be an error, or 
We can recommend some different titles once you've played more games. Still looking for more? Check out a random game. We don't have any playtime on record. You can hit refresh, or come back once you've played a game. Perhaps you'd like to check
have any playtime on record. You can hit refresh, or come back once you've played a game. Perhaps you'd like to check out a random game? Page 6 You can request a refund for nearly any purchase on Steam—for any reason. Maybe your PC doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for
an hour and just didn't like it. It doesn't matter. Valve will, upon request via help.steampowered.com, issue a refund for any reason, if the request is made within the required return period, and, in the case of games, if the refund rules we've
described, you can ask for a refund anyway and we'll take a look. Consumers in some jurisdictions may have additional rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your purchase within a week of approval. You will receive the refund in Steam Wallet funds or through the same payment method you
used to make the purchase. If, for any reason, Steam is unable to issue a refund via your initial payment method, your Steam wallet will be credited the full amount. (Some payment method, click here for a full list.) The Steam refund
offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam store content usable within another game or software application, "DLC") DLC purchased from
the Steam store is refundable within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC
irreversibly levels up a game character). These exceptions will be clearly marked as nonrefundable on the Store page prior to purchases within forty-eight hours of purchase, so long as the in-game item has not been consumed, modified or
transferred. Third-party developers will have the option to enable refunds for in-game items on the in-game item you are buying. Otherwise, in-game purchase in non-Valve games are not refundable through Steam. Refunds on Titles Purchased
Prior to Release Date When you purchase a title on Steam prior to the release date, the two-hour playtime will not start until the release date. For example, if you purchase a game that is in Early Access or Advanced Access, any playtime will count against the two-hour playtime limit for refunds will not start until the release date.
hour refund limit. If you pre-purchase a title which is not playable prior to the release date, you can reguest a refund for Steam Wallet funds within fourteen days of
purchase if they were purchased on Steam and if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48
hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active
subscription at any time by going to your account details. Once cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund Policy
you may request a refund for Steam hardware and accessories purchased on the Steam Store, so long as none of the items in the bundle have been transferred, and if the combined usage time for all items in the bundle is less than two hours. If a bundle includes an
in-game item or DLC that is not refundable, Steam will tell you if the whole bundle is refundable during check-out. Purchases Made Outside of Steam Walve cannot provide refunds for purchases made outside of Steam Walve Cannot provide refunds for purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned by VAC (the Valve Anti-
Cheat system) on a game, you lose the right to refund that game. Video Content We are unable to offer refunds for video content. Refunds on Gifts Unredeemed gifts may be refunded within the standard 14-day/two-
hour refund period. Redeemed gifts may be refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchase the gift will be returned to the original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam customers, click here. Abuse Refunds are designed to
remove the risk from purchasing titles on Steam—not as a way to get free games. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund or ge
other assistance with your Steam purchases at help.steampowered.com. Last updated 23 April, 2024 Page 7 You can request a refund for nearly any purchase on Steam—for any reason. Maybe your PC doesn't meet the hardware requirements; maybe you bought a game by mistake; maybe you played the title for an hour and just didn't like it. It
doesn't matter. Valve will, upon request via help.steampowered.com, issue a refund for any reason, if the request is made within the required return period, and, in the case of games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund rules we've described, you can ask for a
refund anyway and we'll take a look. Consumers in some jurisdictions may have additional rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase within a week of approval. You will be issued a full refund of your purchase within a week of approval.
for any reason, Steam is unable to issue a refund via your steam Wallet will be credited the full amount. (Some payment method, your Steam in your country may not support refunding a purchase back to the original payment method. Click here for a full list.) The Steam refund offer, within two weeks of
purchase and with less than two hours of playtime, applies to games and software applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam store content usable within another game or software application, "DLC") DLC purchased from the Steam store is
refundable within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be unable to give refunds for some third party DLC (for example, if the DLC irreversibly levels up
a game character). These exceptions will be clearly marked as nonrefundable on the Store page prior to purchase. Refunds on In-game Purchases Steam will offer refund for in-game item has not been consumed, modified or transferred. Third-
party developers will have the option to enable refunds on the in-game items on these terms. Steam will tell you at the time of purchase if the game developer has opted to offer refunds on the in-game items on these terms. Steam will tell you at the time of purchase if the game developer has opted to offer refunds on the in-game items on these terms. Steam will tell you at the time of purchase if the game developer has opted to offer refunds on the in-game items on t
Date When you purchase a title on Steam prior to the release date, the two-hour playtime limit for refunds will apply (except for beta testing), but the 14-day period for refunds will not start until the release date. For example, if you purchase a game that is in Early Access or Advanced Access, any playtime will count against the two-hour refund limit.
If you pre-purchase a title which is not playable prior to the release date, you can request a refund period will apply starting on the game's release date. Steam Wallet Refunds You may request a refund for Steam Wallet funds within fourteen days of purchase if they
were purchased on Steam and if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial
purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription at any time
by going to your account details. Once cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund Policy, you may request a
refund for Steam hardware and accessories purchased via Steam. Refunds on Bundles You can receive a full refund for any bundle purchased on the Steam Store, so long as none of the items in the bundle is less than two hours. If a bundle includes an in-game item or
DLC that is not refundable, Steam will tell you if the whole bundle is refundable during check-out. Purchases made outside of Steam Valve cannot provide refundable during check-out. Purchases made outside of Steam Valve cannot provide refundable during check-out. Purchases made outside of Steam Valve Control (the Valve Anti-Cheat system)
on a game, you lose the right to refund that game. Video Content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video within the standard 14-day/two-hour refund
period. Redeemed gifts may be refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchase the gift will be returned to the original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU right of withdrawal For an explanation of how the EU rig
from purchasing titles on Steam—not as a way to get free games. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund or get other assistance
game. We don't have any recommendations to show you here. This might be an error, or it might be an error, or it might be that you don't have any playtime on record. You can hit refresh, or come back once you've played a game. Perhaps you'd like to check out a random game? Page 9 Valve respects the privacy of its online visitors and customers of its products and services
and complies with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK GDPR.
Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce that it adheres to the EU-U.S. DPF Principles) with regard to the processing of personal data received
from the European Union in reliance on the EU-U.S. DPF and from the United Kingdom (and Gibraltar) in reliance on the EU-U.S. DPF. Valve has certified to the EU-U.S. DPF Principles) with regard to the processing of personal
data received from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles and/or the Eu-U.S. DPF Principles and/or the Eu
Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce
statistics related to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data does not allow the identification of the customers to which it relates. Valve may share anonymous data does not allow the identification of the customers as a group or as individuals. Such anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined
in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a) where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for
compliance with legal obligations that we are subject to (e.g. our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of our other customers), except where such interests are overridden by your prevailing legitimate interests
and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data determine and limit what Personal Data we collect and how we use it (section 5. below), how long we store it (section 5. below) and what rights and other control mechanisms are available to you as a
account, the account is automatically assigned a number (the "Steam ID") that is later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a
transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide typical credit card information (name, address, credit card number, expiration date and security code) to Valve, which
Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data Whenever you explicitly provide it to us or
send it as part of communication with others on Steam, e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information you provide when you request information or
support from us or purchase Content and Services from us, including information necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4
Your Use of the Steam Client and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data.
Likewise, we will track your process across our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services. "Content-Related
Information" includes your Steam ID, as well as what is usually referred to as "game statistics". By game statistics we mean information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and
crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analytics or website functionality. The use
of Cookies is standard on the internet. Although most web browsers automatically accept cookies, or to provide notification whenever a cookie is sent to you. You can manage the use of optional cookies by clicking on the
"Cookies setting" page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie Settings page available here. When you visit any of our services, our services, our services, which is a number that is automatically assigned to the network your computer is part of. 3.7 Content
Recommendations We may process information collected under this section 3 so that content, products and services shown on the pages of the Steam Client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your
customer experience. You can prevent the processing of your data in this way by turning off the Steam client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have previously
marketing emails at any time by either withdrawing the consent on the same page where you previously provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data
that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations and stored only for the minimum amount of time needed for this purpose.
If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure will compromise
the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information is collected and processed or — where the applicable law provides for longer storage and retention period — for the storage and
retention period required by law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In
certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches will be permanently anonymized.
Please note that Valve is required to retain certain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or your child is based, we will delete your Personal Data or respectively the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your Child is based, we will delete your Personal Data or respectively the Personal Data or respectively the Personal Data of your Child is based, we will delete your Personal Data or respectively the Personal Data or respectively 
without undue delay to the extent that the collection and processing of the Personal Data, we will review your object to the processed for the purpose to which you objected without undue delay, unless
another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its
subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also
share your Personal Data with our third party service providers that provide customer support services in connection with goods, Content and Services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the
Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including your IP address and the identification of Steam content you wish to access) with our third party network
providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery netw
make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have chosen to represent you on Steam and your Avatar picture are accessible this way, as well as
whether you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you can be controlled through the Steamworks API. In addition to the publicly available information, game
developers and publishers have access to certain information from the Steamworks API directly relating to the game in question. Depending on which Steamworks services are implemented in the game it may also include leaderboard information, your
progress in the game, achievements you have completed, your multiplayer game matchmaking information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share
Personally Identifying Information about you through the Steamworks API such as your real name or your email address, any information that may make you identifiable. 5.5 The Steam community includes message boards,
forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting a message to a board, forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your
will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam User Account to an account to an account to an account offered by a third party with information of your Steam User
Account to the degree allowed by your consent at the linking of the accounts requires the linking and the transmission of your information. The third
party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area,
United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version
of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel
necessary. To access it, log into the Steam support page at and choose the menu items My Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in sections 8 and 10
below. As a visitor to the Steam Website without being logged in, you can control Cookies through the process described in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area,
United Kingdom or Switzerland you have the following rights in relation to your Personal Data that we hold about you, i.e. the right to access your Personal Data that we hold about you, i.e. the right to access your Personal Data that we hold about you, i.e. the right to require free of charge (i) information whether your Personal Data that we hold about you, i.e. the right to access your Personal Data retained. You
can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to access to your Personal Data through the information or communication or taking the action requested)
or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provided via
the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data concerning you if there is another legal ground for its deletion. For individual items of Personal Data please edit them through the Privacy Dashboard or request the
deletion via the Steam support page. You can also request the deletion of your Steam user account, you will lose access to Steam user Account, and the possibility to
access other services you are using the Steam User Account for. We allow you to restore your Steam User Account during a grace period of 30 (thirty) days from the moment you request deletion of your account to lose your account by mistake, because of your loss of your account credentials or due to
hacking. During the suspension period, we will be able to finalize financial and other activities that you may have initiated before sending the Steam User Account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and
therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the
complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object to this
processing. If you object we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for the processing as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to lodge a complaint at a supervisory
authority. 6.5 Right to restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data under the conditions are t
and have the right to transmit those data to another controller under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data available in structured HTML format through the Privacy Dashboard as described above.
you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violations of the Principles by anyone the resolve any claimed violation and the resolve any claimed violatio
other DPF mechanism or by your rights under this section, you have 🏶 in accordance with the requirements of Annex I to the DPF 🏶 the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from
children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8.
Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account ->
View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits to resolve DPF Principles-related complaints regarding our handling of personal data received in
reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF and the Swiss-U.S. DPF should first contact Valve at: Valve Corporation Att. Legal Alstertwiete 3 D-20099 Hamburg Germany UK representative for data
protection guestions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection guestions: RIVACY Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and
Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in
accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organization of data collection; in particular
the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in theorem their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the European Commission and the UK ICO to safeguard transfers Certification and participation and the UK ICO to safeguard transfers Certification and participation and the UK ICO to safeguard transfers Certification and the UK ICO to s
DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Information
Commissioner Soffice (ICO) and the Gibraltar Regulatory Authority (GRA) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF. Links to
the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valves compliance with the EU-U.S. DPF), the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF and the Swiss-U.S. DPF), the UK Extension for Users from California The CCPA
grants California residents certain privacy rights regarding the Personal Data we collect. We are committed to respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data we collect.
we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your request deletion for reasons set forth in this
Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal
Data. Finally, you have a right to not be discriminated against for exercising your Rights. The primary means of accessing, managing or deleting your Rights. The primary means of accessing your Rights under the CCPA. Exercising Your Rights under the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their Steam Account and associated Personal
Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a
request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your
behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we
have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data, and the purposes for which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the
categories of third parties as described in section 5. Revision Date: February 14th, 2025 Page 10 Valve respects the privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European
Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. DPF), the UK Extension to the EU-U.S. DPF) as set forth by the U.S. Department of Commerce. Valve has certified
to the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF and from the European Union in reliance on the EU-U.S. DPF. Valve has
certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland (Swiss-U.S. DPF Principles) with respect to the personal data received from Switzerland (Swiss-U.S. DPF Principles) with respect to the personal data received from Switzerland (Swiss-U.S. DPF Principles) w
and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit . 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personally Identifying
Information") or that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data does not allow the identification
of the customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a)
where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations that we are subject to (e.g. our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of
         timate and legal interests of Valve or a third party (e.g. the interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and
how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 4. below). 3. The Types and Sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and sources of Data We Collect 3.1 Basic Account Data When setting up an Account Data When setting up an Account Data We Collect 3.1 Basic Account Data We Collect 3.1 Basic Account Data When setting up an Account Data We Collect 3.1 Basic Account Data We Collect 3.1 B
country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam ID") that is later used to reference your user account without directly exposing Personally
Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide payment data to Valve to enable
the transaction. If you pay by credit card, you need to provide typical credit card information (name, address, credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data
from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of community Forums, chats, or when you provide feedback or other user generated content. This data
includes: Information that you post, comment or follow in any of our Content and Services; Information you provide when you request information necessary to process your orders with the relevant payment merchant or, in case of
physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by
Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your process across our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and
other Subscriptions In order to provide you with services, we need to collect, store and use various information about your games' preferences,
progress in the games, playtime, as well as information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags
and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet, Although most web browsers automatically accept cookies, the decision of whether to accept or not is yours. You may adjust represent the internet of the 
your browser settings to prevent the reception of cookies, or to provide notification whenever a cookie setting page accessible via the cookie setting page accessible via the
you visit any of our services, our services, our services shown on the pages of the Steam store and in update messages
displayed when launching the Steam Client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface"
section of the Steam Client settings. Valve may send you marketing messages about products and services you have given explicit consent. In such a case we may also use your collected information to customize such marketing messages as
well as collect information on whether you opened such messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent to receive marketing emails.
Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the
purposes of detection, investigation, prevention and, where applicable, acting on of such Violations and stored only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of
limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to
fulfil the purposes for which the information is collected and processed or — where the applicable law. In particular: If you terminate your Steam
User Account, your Personal Data will be marked for deletion except to the gameplay experience or the Steam Community Market. For instance, matches you
have played that affect other players' matchmaking data and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a
processing of your Personal Data or of the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your child without undue delay to the extent that the collection and processing of your
Personal Data, we will review your objection and delete your Personal Data that we processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data.
However, we may share or provide access to each of the categories of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or
merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party service providers that provide customer support services in connection with goods, Content and Services distributed via Steam. Your
Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the Principles for all onward transfer liability. 5.3 In accordance with internet
standards, we may also share certain information (including your IP address and the identification of Steam content delivery network providers enable the delivery of digital content
you have requested, e.g. when using Steam, by using a system of distributed servers that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your
Steam ID. At a minimum, the public persona name you have chosen to represent you on Steam and your Avatar picture are accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessible this way, as well as whether you have received a ban for cheating in a multiplayer game.
publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publishers have access to certain information, game developers and publishers have access to certain information from the Steamworks API.
ownership of the game in question. Depending on which Steamworks services are implemented in the game, achievements you have completed, your multiplayer game matchmaking information, in-game items and other information, your progress in the game, achievements you have completed, your multiplayer game matchmaking information, your progress in the game, achievements you have completed, your multiplayer game matchmaking information, your progress in the game and provide
support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about your public Steamworks API such as your real name or your email address, any information you share about yourself on your public Steamworks.
Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forum or chat area, please be aware that the information is
being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your to link your Steam User Account to an account offered by a third party. If you
consent to link the accounts, Valve may collect and combine information you allowed Valve to receive from a third party, you will be
informed about it before the linking takes place and you will be given the opportunity to consent to the linking and the transmission of your information. The third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws
and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory
rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page
(the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam Account. In most cases, you can access, manage, or delete
Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact Polye or its European
representative through the contact info provided in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the right to access your Personal Data that we hold about you, i.e.
the right to require free of charge (i) information whether your Personal Data is retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve
the right to charge a reasonable fee (taking into account the administrative costs of providing the information or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data is
accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you from the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure.
exist anymore or if there is another legal ground for its deletion via the Steam support page. You can also request the deletion of your Steam user account via the Steam support page. As a result of deleting your Steam User Account, you will
lose access to Steam services, including the Steam User Account, Subscriptions and game-related information linked to the Steam User Account during a grace period of 30 (thirty) days from the moment you request
deletion of your Steam User Account. This functionality allows you not to lose your account by mistake, because of your loss of your account to lose your account to lose your account deletion request. After the
grace period, Personal Data associated with your account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete
your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal
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Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object we will no longer processing as described in Article 21 of the GDPR; in particular

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if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to obtain restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6
Right to Personal Data portability You have the right to receive your Personal Data in a structured, commonly used and machine-readable format through the
Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January
1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any other DPF the possibility to invoke binding arbitration before the EU-U.S.
Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data, Valve requires parental consent before a Steam User Account can be created and
Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only
way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF, Valve commits to resolve DPF Principles-related complaints about our collection and
use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. D
representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwälte
AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we
take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its
collection, processing and transfer. Measures we have taken include, among other things: Minimization of data Industry-standard encryption Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their
version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification in the DPF, set out in the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF, the UK Extension in the DPF, set out in the
comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of
personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF, and the EU-U.S. DPF, and the EU-U.S. DPF, and the EU-U.S. DPF.
and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF). 10. Additional Information for Users from California The CCPA grants 
with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose, and sell. Right to Request Deletion. You also have the right to request that we disclose, and sell. Right to Request Deletion. You also have the right to request that we disclose, and sell. Right to Request Deletion. You also have the right to request that we disclose, and sell. Right to Request Deletion. You also have the right to request that we disclose, and sell. Right to Request Deletion. You also have the right to request Deletion.
may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not
done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your Personal Data is through the
Privacy Dashboard, as described in section 6.3 of this Privacy Policy. Customers may also delete their Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at
To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership"
process described at . You may designate, in writing or through a power of attorney, an authorized agent to make request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your
identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collect Personal Data, and the purposes for which we collect and process it, are described in sections
2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February 14th, 2025 Page 11 Meet new people, join groups, form clans, chat in-game and more! With over 100 million potential friends (or enemies), the
fun never stops. Page 12 You can request a refund for nearly any purchase on Steam—for any reason. Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will, upon request via help.steampowered.com, issue a refund for
any reason, if the request is made within the required return period, and, in the case of games, if the title has been played for less than two hours. There are more details below, but even if you fall outside of the refund rules we've described, you can ask for a refund anyway and we'll take a look. Consumers in some jurisdictions may have additional
rights to a refund in circumstances where the game is faulty. You will be issued a full refund of your purchase within a week of approval. You will receive the refund in Steam Wallet funds or through the same payment method, your
Steam Wallet will be credited the full amount. (Some payment methods available through Steam in your country may not support refunding a purchase and with less than two hours of playtime, applies to games and software
applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content (Steam store is refundable within fourteen days of purchase, and if the underlying title has been played
for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. Please note that in some cases, Steam will be clearly marked as nonrefundable on the
Store page prior to purchase. Refunds on In-game Purchases Steam will offer refund for in-game purchases within any Valve-developed games within forty-eight hours of purchase, so long as the in-game item has not been consumed, modified or transferred. Third-party developers will have the option to enable refunds for in-game items on these
terms. Steam will tell you at the time of purchase if the game developer has opted to offer refunds on the in-game item you are buying. Otherwise, in-game purchase a title on Steam prior to the release date, the two-hour
playtime limit for refunds will apply (except for beta testing), but the 14-day period for refunds will not start until the release date. For example, if you purchase a game that is in Early Access or Advanced Access, any playtime will count against the two-hour refunds will not start until the release date. For example, if you purchase a game that is in Early Access or Advanced Access, any playtime will count against the two-hour refunds will not start until the release date.
request a refund at any time prior to release of that title, and the standard 14-day/two-hour refund period will apply starting on the game's release date. Steam Wallet funds within fourteen days of purchase if they were purchased on Steam and if you have not used any of those funds. Renewable
Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used
if any games within the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription at any time by going to your account details. Once cancelled, your subscription will no longer
automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and accessories purchased via Steam. Refunds on Bundles
You can receive a full refund for any bundle purchased on the Steam Store, so long as none of the items in the bundle is less than two hours. If a bundle includes an in-game item or DLC that is not refundable, Steam will tell you if the whole bundle is refundable during
check-out. Purchases Made Outside of Steam Valve cannot provide refunds for purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned by VAC (the Valve Anti-Cheat system) on a game, you lose the right to refund that game. Video Content We are unable to offer
refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in a bundle with other (non-video) refunded within the standard 14-day/two-hour refund period. Redeemed gifts may be refunded under the same conditions if the gift recipient
initiates the refund. Funds used to purchase the gift will be returned to the original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam—not as a way to get free games. If it appears to us that
you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund on a title for the sale price is the sale price. You can request a refund on a title for the sale price is the s
Page 13 Meet new people, join groups, form clans, chat in-game and more! With over 100 million potential friends (or enemies), the fun never stops. Page 14 Valve respects the privacy, including, without limitation, the
California Consumer Privacy Act ("CCPA"), the European Union General Data Protection Regulation ("GDPR") and the EU-U.S. DPF, and the EU-U.S. DPF, and the EU-U.S. DPF, and the EU-U.S. DPF, and the EU-U.S. DPF) as set forth
by the U.S. Department of Commerce. Valve has certified to the EU-U.S. DPF Principles (EU-U.S. DPF and from the European Union in reliance on the EU-U.S. DPF and from the United Kingdom (and Gibraltar) in
reliance on the UK Extension to the EU-U.S. DPF. Valve has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the
terms in this privacy policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit. 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can
either itself identify you as an individual ("Personally Identifying Information") or that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers as a group or as
individuals. Such anonymous data does not allow the identification of the customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve
collects and processes Personal Data for the following reasons: a) where it is necessary for compliance with legal obligations that we are subject to (e.g. our obligations to keep certain
information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and
processing Personal Data determine and limit what Personal Data determine and limit what Personal Data we collect and how we use it (section 3. below), how long we store it (section 4. below), and what rights and other control mechanisms are available to you as a user (section 6. below). 3. The Types and Sources of Data We Collect 3.1 Basic
Account Data When setting up an Account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam ID") that is
later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to
fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to
enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam, e.g. in Steam Community, and the same reasons.
Forums, chats, or when you provide feedback or other user generated content. This data includes: Information you provide when you request information or support from us or purchase Content and Services; Information you provide when you provide feedback or other user generated content. This data includes: Information you provide when you provide
necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information
through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application to
verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services, we need to collect, store and use various information about your activity in our Content and Services. "Content-Related Information" includes your Steam ID, as well as what is usually referred to as "game
statistics". By game statistics we mean information about your games' preferences, progress in the games, playtime, as well as information about the device you are using, including what operating system you are using you are usin you are using you are using you are using you are using you are
placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers
automatically accept cookies, the decision of whether to accept or not is yours. You may adjust your browser settings to prevent the reception of cookies by clicking on the "Cookies setting" page accessible via the cookie banner displayed when you
first visit our website and at any time through the Cookie Settings page available here. When you visit any of our services, our
products and services shown on the pages of the Steam store and in update messages displayed when launching the Steam client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the
automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam Client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have given explicit consent. In such a
case we may also use your collected information to customize such marketing messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent on the same page where you
previously provided it or clicking the "unsubscribe" link provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud, cheating and other
violations of the SSA and applicable laws ("Violations"). This data is used only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the
establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4.
How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or — where the applicable law provides for longer storage and retention period — for the storage and retention period — for the storage and retention period is collected and processed or — where the applicable law provides for longer storage and retention period — for the storage and retent
anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of
the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matchmaking data and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and
tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or respectively the Personal Data or your child without undue delay to the extent that the collection and processing of the Personal Data was based on
the withdrawn consent. If you exercise a right to object to the processing of your Personal Data, we will review your objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain
the data. 5. Who Has Access to Data Valve does not sell Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes
listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party service providers that provide customer support services in connection
with goods, Content and Services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including the provisions
governing onward transfer liability. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and the identification of Steam content you wish to access) with our third party network providers that provide content delivery network services and game server services in connection with Steam. Our
content delivery network providers enable the delivery of digital content you have requested, e.g. when using Steam, by using a system of distributed servers that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the
Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you
can be controlled through your Steam Community user profile page; data publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly relating to the users of the
games they operate. This information includes as a minimum your ownership of the game in question. Depending on which Steamworks services are implemented in the game it may also include leaderboard information, your progress in the game it may also include sate in question. Depending on which Steamworks services are implemented in the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also includes as a minimum your ownership of the game it may also include a minimum your ownership of the game it may also include a minimum your ownership of the game it may also include a minimum your ownership of the game it may also include a minimum your ownership of the game it may also include a minimum your ownership of the game it may also incl
other information needed to operate the game and provide support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about you through the Steamworks API such as your real name or your email address, any
information you share about yourself on your public Steam Profile can be accessed through the Steam works API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forums and/or chat areas, where users can exchange ideas and community includes message to a board, forums and/or chat areas, where users can exchange ideas and community includes message to a board.
forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam
User Account to an account offered by a third party. If you consent to link the accounts, Valve may collect and combine information you allowed Valve to receive from a third party with information of your Steam User Account to the degree allowed by your consent at the time. If the linking of the accounts requires the transmission of information about
your person from Valve to a third party, you will be informed about it before the linking and the transmission of your information. The third party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may
release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data.
While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are
providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at and choose the menu items My Account -> Data Related to Your Steam
Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in section 3.6
above. You can also contact Valve or its European representative through the contact info provided in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of Access. You have the right to
access your Personal Data that we hold about you, i.e. the right to require free of charge (i) information whether your Personal Data is retained. You can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others
or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication. If we process your Personal Data, we shall endeavor to ensure by implementing
suitable measures that your Personal Data is accurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data concerning you if the reason why we
could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion. For individual items of Personal Data please edit them through the Privacy Dashboard or request the deletion via the Steam support page. As a result
of deleting your Steam User Account, you will lose access to Steam User Account, you will lose access to Steam User Account during a grace period
of 30 (thirty) days from the moment you request deletion of your Steam User Account. This functionality allows you not to lose your account by mistake, because of your loss of your account credentials or due to hacking. During the
Steam User Account deletion request. After the grace period, Personal Data associated with your account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a
game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the reguests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to
Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object to this processing. If you object we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for the processing as
described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to obtain restriction of processing of your Personal Data under the
conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data
available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data after your death in accordance
with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties by any other DPF mechanism or by your rights under this section, you have violations of the Principles by any other DPF when the possibility to
invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent
before a Steam User Account can be created and Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online in the contact Info You can contact Valve encourages parents to instruct their children to never give out personal information when online in the contact Valve encourages parents to instruct the contact Valve encourages parents to instruct the contact Valve encourages parents the contact Valve encourage encourag
combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account at and selecting the menu items to resolve DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF and the Sw
Principles-related complaints about our collection and use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF should first contact Valve at: Valve Corporation Att. Data
Protection officer P.O. Box 1688 Bellevue, WA 98009 EU representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions:
RIVACY Switzerland GmbH c/o epartners Rechtsanwälte AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic
Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality
security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things: Minimization of data Industry-standard encryption Provision of access to data on a need-to-know
basis The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the DPF, set out in the DPF, valve commits,
free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioner (FDPIC) with
regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valve scompliance with the EU-U.S. Data Privacy
Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF). 10. Additional Information for Users from California residents certain privacy rights and complying with the
CCPA. The following explains these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data that is in our possession, subject to
certain exceptions. Please note that your request to delete data may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As
described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to not be discriminated against for exercising your rights under the CCPA. Exercising Your Rights. The primary means of
accessing, managing or deleting your Personal Data is through the Privacy Dashboard, as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us
with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will
need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to make requests on your behalf to exercise your rights under the CCPA.
it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collect Personal Data, and the purposes
Live Live Live Live We're out of personalized recommendations for you right now We can recommend some different titles once you've played more games. Still looking for more? Check out a random game. We don't have any playtime on record. You can hit
refresh, or come back once you've played a game. Perhaps you'd like to check out a random game?
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