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Yes, free standard shipping is available on orders from the Ubisoft Store to the United States mainland. Alaska, Guam, Hawaii, Puerto Rico, Northern Mariana Islands, and AFO/APO are not included in the free standard shipping offer. You can choose from more shipping options at an additional cost at the checkout. Ubisoft+ is Ubisoft's monthly subscription plan that gives you access to loads of benefits. The benefits include receiving monthly rewards, getting access to hundreds of games (including new releases!) and you can play your games from the Cloud - this means you can play on any device you want to, including laptops, your mobile or the television. There are 2 plans for Ubisoft+, the PC Access plan and the Multi-Access plan. The PC Access plan costs \$14.99 a month but you can only play the games on a PC. The Multi-Access plan costs \$17.99 a month and you can play your games on any device you choose. There are two different return policies at Ubisoft. For digital PC game orders, you can request a refund within 14 days of purchase but you will need to have played the game for less than 2 hours to qualify for a refund. Ubisoft does not offer refunds on consumables, digital console keys, downloadable content like expansions, in-game currency, and purchases from their in-game stores. Returning a physical item to Ubisoft can be done within 30 days of delivery, but it needs to be unused and in its original packaging (for games this includes the plastic wrap still being on the game). To contact Ubisoft you need to have a Ubisoft account. If you haven't already got one, then it's really easy to set one up. You just need to have an email address and create a password. Once you have an account, sign into it and you can contact the support team or open a support case. Make a Ubisoft Store Account: When you make a Ubisoft Store account and purchase Ubisoft games through the Ubisoft Store, you get access to exclusive perks, including exclusive Ubisoft Store-only sales. Save with loyalty points: Once you've created an account you also earn Unit Points when you shop that you can collect to get a store discount. Every \$1 spent = 1 Unit Point and when you get 100 Unit Points you'll get 20% off games (excluding pre-orders, new releases, and virtual currency) when you next make a purchase. Shop the Deals Page: As the name suggests, the Ubisoft Deals page showcases all the latest deals on the Ubisoft Store. If there's a sale live, you'll also be able to access it from the Deals page. Student Discount: Games are a great way to unwind after a hard day of studying, with this in mind, Ubisoft offers a 15% student discount on Ubisoft Store purchases. The student discount is in partnership with Student Beans, so to bag your deal you need to verify your student status on the Student Beans website. 1. Browse through our Ubisoft promo codes - we keep this page updated with the latest coupons for you to enjoy. 2. Once you've found the code you want to redeem, press the Get Code button. This will make a pop-up box appear, showing the code. It will also open a tab on the Ubisoft website. 3. Copy the code in the pop-out box by clicking the Copy button. Time to buy some games on Ubisoft! Once you have everything, hover over the shopping cart image on the right-hand side of the top bar and click View Cart. 4. On the right-hand side of the Cart page, there's a text box that says ADD PROMO CODE, click this to open a blank box. This box is where you can paste the code into. How we source coupon codes All the codes you see on PC Gamer have been sourced by our dedicated coupons team. Using our affiliate networks, partnerships with brands, and the world wide web, we track down the latest and best coupon codes and ways to save on your online orders. Our pages are updated multiple times a week, and our commercial team also uses their connections to negotiate exclusive codes with big name brands, so you can find all the best available codes and promotions listed in one place. To ensure that every code you see is ready to use, our team tests each one before uploading it to a page. Whether it's for free shipping, a multibuy offer, a student discount, or savings in the sales, we check that the code can be applied at the checkout and works as described. We don't include any one-time or user-specific codes, so you haven't got to worry about anyone else beating you to the punch, and you'll find codes for products across all kinds of categories. We also include all the information about a coupon, such as terms and conditions and the expiry date, on the page below the offer description. Simply click Terms & Conditions and you'll expand the code box, where you'll be able to read any specific instructions or requirements associated with your chosen coupon. We do our best to update this information whenever any changes are made, with each page checked at least twice a week. What to do if a coupon code doesn't work Despite our best efforts, sometimes coupons won't work as expected. Expiry dates and terms and conditions can be changed by the retailer, or the code may simply no longer be accepted. Should you run into any issues, don't worry - our customer service team is available to offer support. The first port of call should always be to check the coupon's terms and conditions to make sure you meet all requirements. Codes may be product-specific (i.e. 5% off gaming laptops), require a minimum order value (i.e. when you spend \$50 or more), or need you to verify your status (i.e. verify with a valid military email address). Click the terms & conditions text below the Get Code button to view all available information. If you're still having issues once you've confirmed that you meet the necessary requirements, you can get in touch with our team by sending an email to coupons.pcgamer@futurenet.com. Include a summary of which code you tried to use, where you found it, and what went wrong, and we'll reply as soon as we can to help out. How we make money PC Gamer earns money from its coupon pages through a commission model. We have deals in place with every retailer that has a corresponding coupon page on our site. When you shop with one of these retailers and use one of our codes to get a discount, the brand will pay us a percentage of the final order total in commission. Using this model means that redeeming a discount through PC Gamer never costs you a thing. We don't charge any fees to apply a code, and all our money is made directly from retailers, not our audience. You'll only ever pay for the products or services you buy, with lower prices just as they're described on the page. If you're looking for more information on PC Gamers coupons, you can also read more about How We Source Coupon Codes and How to Use Them on our dedicated page.

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